Wireless Sync Quick Start Guide for Samsung i600

Welcome to the Wireless Sync service from Verizon Wireless. This guide will walk you through the steps necessary to set up your Samsung i600.

This Quick Start Guide will help you:

- Prepare your PC
- Create your Wireless Sync account
- Identify your email source
- Select your device
- Install software and sync your device
- Setting up ActiveSync for use with Wireless Sync

Prepare your PC

1. Install ActiveSync onto your PC from the CD that came in the box with your device.

Create your Wireless Sync account

Follow the instructions in this section to set up your Wireless Sync account.

2. Open Internet Explorer on the PC where ActiveSync is installed.
3. Go to http://www.wirelesssync.vzw.com to access the server login page.
4. Click the **Sign Up Now!** button to create a new account or logon with your existing account Mobile Number and Password.

Logon
Mobile Number:
Password:
Remember password on this computer
Register
Forget Password
Quick Start Guide
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Wireless Sync
The mobile email solution from Verizon Wireless
Wireless Sync sends or "pushes" new email messages and PIM updates to your Windows Mobile or Palm Smartphone or Pocket PC, so you can stay connected to customers, colleagues, and partners whenever you're out of the office or away from your PC.
First time users, click here to register:
Sign Up Now!
Click here!
Sync your business and personal email wirelessly on these phones:

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5. You will be presented with the **3 Easy Steps** to setup Wireless Sync.

QuickStart Guide
3 Easy Steps
verizonwireless
1
Setup a Wireless Sync account
Initialize your Wireless Sync account by choosing your account password and entering information to identify you as a Wireless Sync user.
2
Identify your email source
Wireless Sync can work with your Internet Mail provider (e.g., AOL, Comcast, Earthlink), it can push emails from your corporate email system (Microsoft Exchange or Lotus Domino), or handle both Internet and corporate email.
3
Install Wireless Sync software
To complete the process, you need to download and install software. To do this, you will need to have a cable connection from your PC to your phone.
Back
Setup Wireless Sync Now

6. Read through the 3 Easy Steps and then click the **Setup Wireless Sync Now** link.
7. If you will use Microsoft Exchange or Lotus Domino as the source for your email, click on the link for your chosen platform to open the Quick Start Guide.

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1. Setup Account ⇨ 2. Identify Email Source ⇨ 3. Install Software
Quick Start Guides
Select your device below to see the Wireless Sync Quick Start Guide for that device.
Note: To install Wireless Sync, you must have the ability to install software on this PC.
Treo 600
Smartphone
Kyocera 7135
Smartphone
Samsung i600
Smartphone
Samsung i700
Pocket PC
XV6600
Pocket PC
Quick Start Guide for Microsoft Exchange
Quick Start Guide for Lotus Domino
BACK
NEXT

8. Click the **Next** button to proceed with the setup.

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9. Create your permanent password by following the instructions on step 1a. Wireless Sync Account Setup and click **Next.**

   NOTE: If your password has already been established, this screen will not be presented. If you cannot remember your password, use the **Forgot Password** link.

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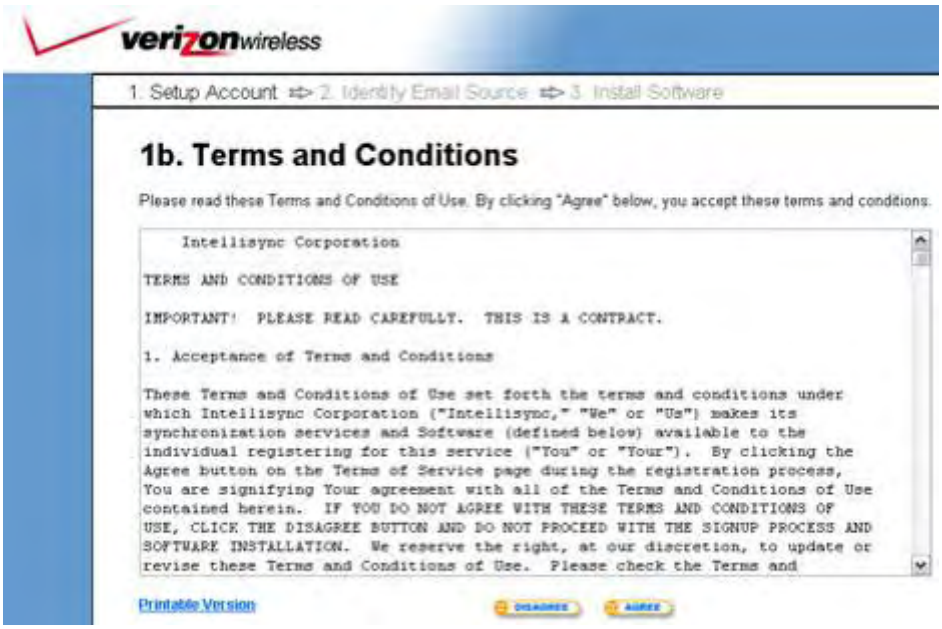
1. Setup Account ⇨ 2. Identify Email Source ⇨ 3. Install Software
1a. Wireless Sync Account Setup
You need to set a password for your new Wireless Sync Account. Wireless Sync uses the same password used for other Verizon Wireless services such as Text Messaging and Picture Messaging. If you have already created a password for your phone number for one of these services, return to the main screen and use it to Login.
If you have not created a password for your phone number yet, you can do that by typing your phone number into the Mobile Number field below. You will need to be in possession of your phone to complete this process.
If you cannot remember your password, click here: Forgot Password
1. Send temporary password
Enter your mobile phone number below and click "Send". You will receive a message on your handset that will contain your temporary password.
Mobile Number:
Send
2. Create permanent password
Once you have received your temporary password, enter it below along with a new password that you choose.
Temporary Password:
New Password:
Re-enter New Password:
Passwords are case sensitive, can contain letters and/or numbers (but no spaces), and must be 5-12 characters long.
CANCEL
NEXT

10. Read the agreement in step 1b. Terms and Conditions and click **Agree**


verizonwireless
1. Setup Account ⇨ 2. Identify Email Source ⇨ 3. Install Software
1b. Terms and Conditions
Please read these Terms and Conditions of Use. By clicking "Agree" below, you accept these terms and conditions.
Intellisync Corporation
TERMS AND CONDITIONS OF USE
IMPORTANT! PLEASE READ CAREFULLY. THIS IS A CONTRACT.
1. Acceptance of Terms and Conditions
These Terms and Conditions of Use set forth the terms and conditions under which Intellisync Corporation ("Intellisync," "We" or "Us") makes its synchronization services and Software (defined below) available to the individual registering for this service ("You" or "Your"). By clicking the Agree button on the Terms of Service page during the registration process, You are signifying Your agreement with all of the Terms and Conditions of Use contained herein. IF YOU DO NOT AGREE WITH THESE TERMS AND CONDITIONS OF USE, CLICK THE DISAGREE BUTTON AND DO NOT PROCEED WITH THE SIGNUP PROCESS AND SOFTWARE INSTALLATION. We reserve the right, at our discretion, to update or revise these Terms and Conditions of Use. Please check the Terms and
Printable Version
DISAGREE
AGREE

11. Complete all required fields on step 1c. Account Information and click **Next**

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1. Setup Account ⇨ 2. Identify Email Source ⇨ 3. Install Software
1c. Account Information
Just provide us with the information below, and you'll be on your way!
Note that the fields marked with red asterisks (*) are required.
Your location
Time Zone: Eastern Time (US & Canada) (GMT-5:00)
I've verified that the above time zone is correct *
Work Address:
City:
State:
ZIP Code:
Your name and email address
First Name:
Last Name:
Email Address:
Enter the email address to be used as the From: address on emails you send.
BACK
NEXT

Identify your email source

12. There are three options available on step 2, **Identify Your Email Source** page. Select the option that applies best to you and follow the detailed instructions below for that option.

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1. Setup Account ⇨ 2. Identify Email Source ⇨ 3. Install Software
2. Identify Your Email Source
Go to Page 5
Corporate email using Microsoft Exchange or Lotus Domino. To work with these email servers, Wireless Sync will need to install software on a PC to monitor your mailbox.
Go to Page 6
Internet email from an Internet Service Provider such as Verizon.net, EarthLink, AOL, Comcast, etc.
Go to Page 7
Both
BACK
NEXT

Corporate email

a) Select the **Corporate email** option and click **Next.**

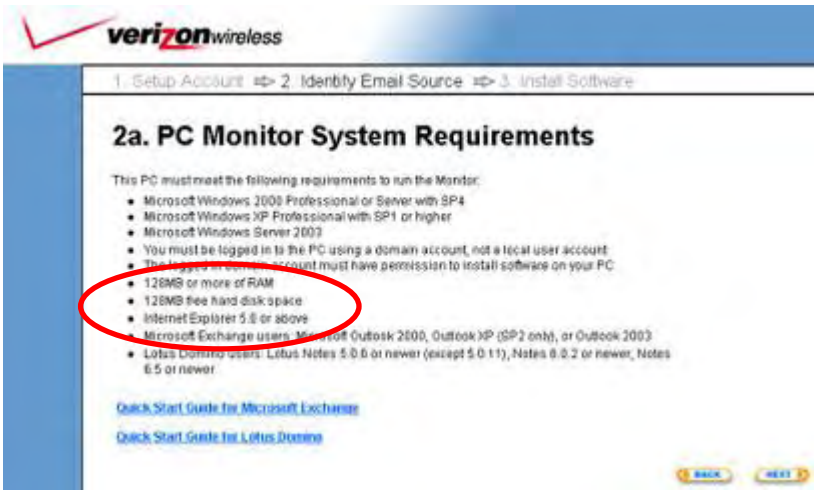
b) There are two options available on step 2a, **Corporate Email Source Setup.**

a. "Install the PC Monitor software on this PC now"

i. Choose this first option to install the PC Monitor software on the PC where you are currently logged in.

ii. Click **Next** to review the PC Monitor System Requirements.

iii. Read through the page to ensure that the PC meets all system requirements.


verizon wireless
1. Setup Account ⇨ 2. Identify Email Source ⇨ 3. Install Software
2a. PC Monitor System Requirements
This PC must meet the following requirements to run the Monitor:
Microsoft Windows 2000 Professional or Server with SP4
Microsoft Windows XP Professional with SP1 or higher
Microsoft Windows Server 2003
You must be logged in to the PC using a domain account, not a local user account
128MB or more of RAM
128MB free hard disk space
Internet Explorer 5.0 or above
Quick Start Guide for Microsoft Exchange
Quick Start Guide for Lotus Domino

iv. It is recommended that you review the Quick Start Guide for your corporate email server before you proceed with the PC Monitor installation.

v. To continue setup, click **Next** and skip to **Page 7**, *Select Your Device*

- "Install the PC Monitor software on another PC at a later time"

i. Choose the second option if you would like to install the PC Monitor at a later time.

ii. It is recommended that you review the Quick Start Guide for your corporate email server before you proceed with the PC Monitor installation.

iii. Skip to **Page 7**, *Select Your Device*

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Internet email

a) Select the **Internet email** option and click **Next.**

b) Select your **Service Name** from pull-down menu provided. The "Email Server Address" field will automatically be provided.

c) Next enter your username, password and email address in the appropriate fields.

NOTE: If your provider is not listed, select "Other" from the drop-down list. You will now need to manually enter your "Email Server Address". At the bottom of the web page there are some tips provided to help you determine this value. If you are still unsure of your correct Email Server Address, check with your email service provider.

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1. Setup Account ⇨ 2. Identify Email Source ⇨ 3. Install Software
2b. Internet Mail Setup
Internet Mail Connection Settings
(*) are required
Service Name:
Other
Email Server Address:
Username:
Password:
Email Address:
Test Settings...
Enter the email address for this account
After filling in these required fields, press the Test Settings button. If there is a setup issue, check the Tips below. You may also wish to contact your ISP to get the configuration information used to setup a PC-based email client.
Advanced Setup Options
BACK
NEXT
Tips on POP/IMAP Setup
Yahoo!
You must subscribe to Yahoo! Mail Plus, a for-charge service. If you do, enter pop.mail.yahoo.com as the server name.
Hotmail, MSN
Currently not supported
Other providers
Common server names are pop.serviceprovider.com, mail.serviceprovider.com, pop3.serviceprovider.com, or similar names ending in .net rather than .com.
Server names always have at least one dot (".), never have an @ in them, never start with http:, and almost never start with www.

Click here!

d) (OPTIONAL) You can configure advanced settings for your email service provider using the "Advanced Setup Options" link. Most users will not require modification of these settings.

e) Click **Next** after your settings have been verified using the "Test Settings…" button.

Both
This feature provides you with the ability to have both your Corporate and Internet email sources integrated into one mailbox on the Samsung i600. Follow the setup instructions above for each option as they are presented to you during set up.

If you are not ready to configure both options now, you can set up one email source now and another email source at a later time from the Account Setup page in the Wireless Sync website.

Select your device

13. After you have identified your email source, you will be prompted to select your device. Select the "I use a Samsung i600 Smartphone" option and click **Next.**

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1. Setup Account ⇨ 2. Identify Email Source ⇨ 3. Install Software
3a. Select your device
Select your device. When you click "Next," we'll install software on your mobile phone and PC.
Be sure to place your phone in the cradle or otherwise connect it to this PC.
I use a Treo 600 Smartphone
I use a Kyocera 7135 Smartphone
I use a Samsung i600 Smartphone
I use a Samsung i700 Pocket PC
I use an XV6600 Pocket PC
Trip and Appointment Plus Extensions for Microsoft Outlook will also be installed.
BACK
NEXT

Install software and sync your device

14. Confirm that your device has the Smartphone 2003 operating system. Instructions are provided on the web page.

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1. Setup Account ⇨ 2. Identify Email Source ⇨ 3. Install Software
3. Install software
If your Samsung i600 Smartphone is using the older Smartphone 2002 operating system, you'll need to update it to Smartphone 2003 before installing the Wireless Sync client. To check what version you have, go to Start / Settings / About on your phone and see whether it says 2002 or 2003. If your device is using the 2002 operating system, click here for instructions on updating it: Samsung i600 OS Update
My i600 is now running the Smartphone 2003 operating system
BACK
NEXT

15. Attach the Samsung i600 to the cradle or cable attached to your PC. Ensure the device has connected to ActiveSync by confirming the

ActiveSync icon in the task tray is green.

NOTE: Either a Standard or a Guest partnership is OK for installing the software.

16. Click **Install** then carefully read and follow the prompts provided from the installer to install the software on your PC.

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1. Setup Account ⇨ 2. Identify Email Source ⇨ 3. Install Software
3b. Install software
Now we will install the Wireless Sync client software for your:
✓ PC Monitor
✓ Palm OS-Based Handheld
✓ Trip and Appointment Plus Extensions for Microsoft Outlook
Click here to begin this process:
INSTALL
Click here!
Download size: 9MB (21 min @ 56 Kbps)

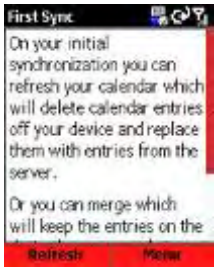
NOTE: Your install checklist may differ from what is shown here, depending on the email source you selected during the setup process

17. After the software install is complete, remove the device from the cradle or cable.
18. If not already open, launch the Wireless Sync Client on the Samsung i600.
19. Select the button to initiate a Wireless Sync.

20. Enter your Wireless Sync password when prompted.
21. On the first sync event you will be prompted to **Refresh** or **Merge** the data in Wireless Sync with the data on the device.

    If you selected **Corporate email** or **Both** when configuring your email source, it is recommended to select the **Refresh** option.

    If you selected **Internet email** as your email source, it is recommended to select the **Merge** option.


First Sync
On your initial synchronization you can refresh your calendar which will delete calendar entries off your device and replace them with entries from the server.
Or you can merge which will keep the entries on the
Refresh
Merge

22. Your device is configured and synchronized with Wireless Sync. Keep the device radio powered on and you will continue to get your information pushed to you!

NEXT STEPS:

- If you selected the **Corporate email** option for your email source, please continue with the configuration of your PC Monitor. Refer to the *Quick Start Guide for Microsoft Exchange* or *Quick Start Guide for Lotus Domino* for more information. Once the PC Monitor is configured, you will begin to receive your email and PIM (calendar, contacts, tasks and notes) data wirelessly.
- If you selected the **Internet email** option you will begin to receive your email after the Wireless Sync server has successfully loaded your messages from the email source. This may take several minutes depending on the amount of mail on your server.

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Setting up ActiveSync for Use with Wireless Sync

Wireless Sync is a replacement for the PIM and email components of ActiveSync, which is included with your Samsung i600. More specifically, the following types of data can be synchronized with both ActiveSync and Wireless Sync: Calendar, Contacts, Tasks, Inbox, Notes.

The individual user must insure the proper settings are configured in ActiveSync to avoid duplicating data on their device or in Outlook. The settings required in ActiveSync will depend on which Email Source was selected in Step 2 (page 4 above) of the Wireless Sync account setup. In all cases, the Inbox data should only be synchronized with Wireless Sync.

Corporate email Users

Users synchronizing with a Corporate email source will receive updates to all PIM and email data using Wireless Sync. In this case, these data sections should not be selected in the ActiveSync configuration at the user desktop.

Follow these steps to verify your ActiveSync settings and insure proper synchronization when you cradle/cable your device to the PC.

1. Open Microsoft ActiveSync on the PC
2. Select the **Options** button at the top of the ActiveSync application screen.
3. Verify that the following values are unchecked. If the box is checked, please uncheck it.
    - Calendar, Contacts, Tasks, Inbox, Notes
4. Also verify that the "Enable Synchronization with a server" option is NOT selected.

Internet email Users

Users synchronizing only with an Internet email source will receive updates to their PIM data using ActiveSync at the desktop. In this case, the PIM data sections should be selected in the ActiveSync configuration at the user desktop.

Follow these steps to verify your ActiveSync settings and insure proper synchronization when you cradle/cable your device to the PC.

1. Open Microsoft ActiveSync on the PC
2. Select the **Options** button at the top of the dialog box.
3. Verify that the Inbox value is unchecked. If the box is checked, please uncheck it.
4. Also verify that the "Enable Synchronization with a server" option is NOT selected and click **OK**.
5. Right-click on the icon in the task tray and select **Exit**
6. Go to Start → Control Panel → Add/Remove Programs
7. Select the "Wireless Sync Client" and choose the **Remove** button. This software is not required for users configured for Internet email only once the device and ActiveSync have been properly configured.